

# Consultant Profile

## Chad Walters

Lean Consultant, ASQ CSSBB, ASQ CSSGB, MBA, BS ChE

Chad has over eight years of continuous improvement, quality, and project management experience working with companies in the manufacturing, food processing, business services, and sports industries across the United States.

He has led or managed over 110 Kaizen events and improvements initiatives, resulting in over \$7M annualized value gains for small businesses up through Fortune 500 companies.



## Business Expertise

- Lean Enterprise & Strategic Planning
- Value Stream Mapping & Management
- Process Flow Mapping
- Standardized Work
- Total Productive Maintenance (TPM)
- 5S Program Implementation
- Poka Yoke/Error-Proofing
- Continuous Flow + Kanban/Pull Systems
- Root Cause Analysis
- Setup Reduction/SMED
- Visual Controls & Visual Factory
- Six Sigma Implementation & Application
- Kaizen Mindset & Kaizen Event Facilitation
- Waste/Non-Value-Added Activity Elimination
- Change Management & Project Management
- Safety/GMP Program Implementation

## Certifications & Training

- Certified Six Sigma Black Belt #10090, American Society for Quality
- Certified Six Sigma Green Belt #3600, American Society for Quality
- Eaton Lean System – Managers, Trainers, Applications (120 hours dedicated)

## Organizations

- American Society for Quality
  - Central Savannah River Section 1112
  - Columbia Section 1102
  - *Influential Voices* Program
  - International Team Excellence Awards Final/Preliminary Round Judge
  - ASQ Quality Press Manuscript Review Committee
- Downtown Kiwanis Club of Augusta (GA)
- Augusta Metro Chamber of Commerce “Top 10 Young Professionals To Watch” of 2014

## Major Projects & Results

- Automatic Data Processing (ADP) – Streamlined corporate FP&A sales reporting activities through offshoring non-core activities and expanding strategic applications domestically, saving \$700K per year while sacrificing no United States jobs
- The Dannon Company – Facilitated autonomous management/TPM activities on high-volume 32-ounce yogurt production line, gaining 12% output productivity and \$168K per week
- Thomson Plastics – Achieved one-piece flow and cut 95% of downtime caused by unavailability of materials through work cell realignment on highest-margin product line
- Eaton Corporation – Optimized global RFQ capture and conversion process for Eaton Truck Group through Kaizen facilitation and process mapping, raising RFQ capture rate by 400%, reducing conversion time by 50%, and gaining \$1M through reconciled business opportunities
- Atlanta Braves Baseball Club – Optimized season ticket package sales program through streamlined package offerings and targeting prioritized industries based on data analysis, gaining \$4.3M in additional season ticket package sales revenue

## Education

- MBA, Indiana University – Kelley School of Business, Bloomington, Indiana
- BS ChE, Tri-State University (now Trine University), Angola, Indiana

## Contact Details

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